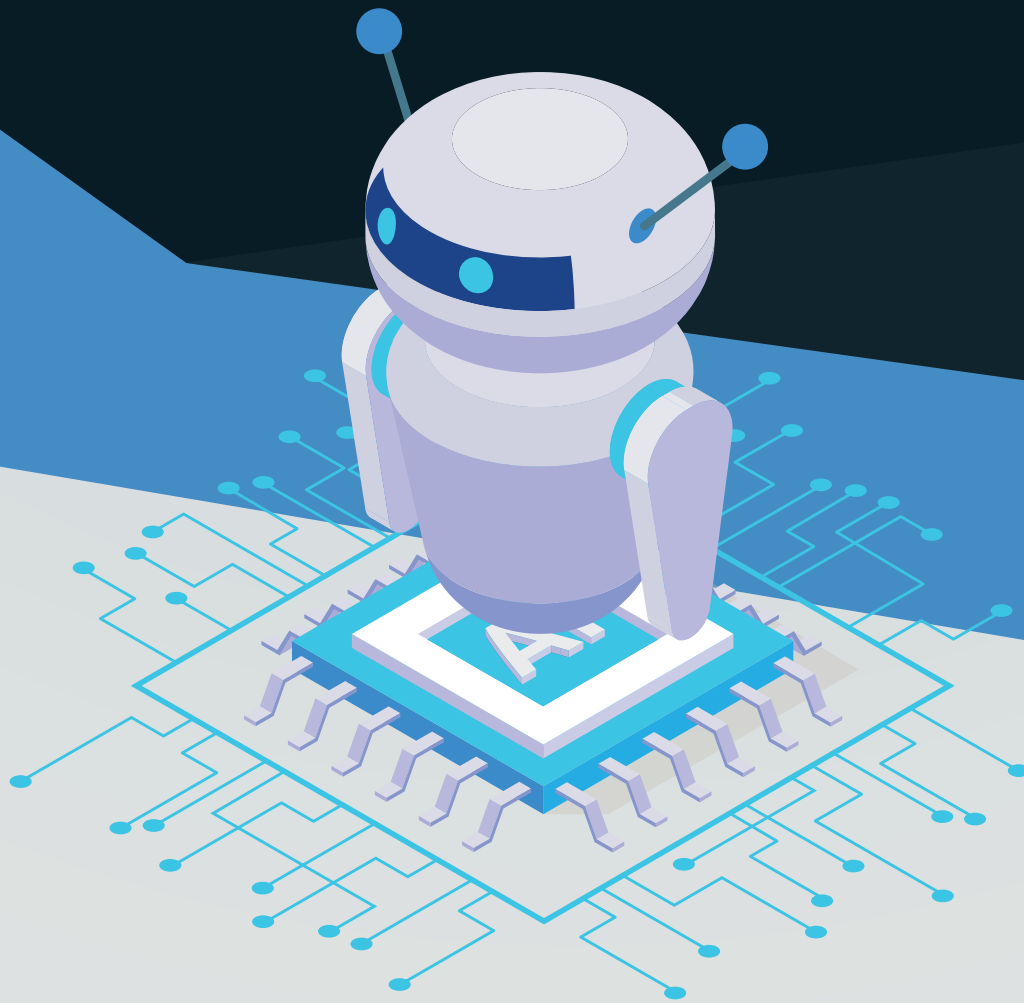


# "Empower IT with Av3ar Automation Excellence."



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## HIGHLIGHTS

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Future Automation  
Commitment



Automated alert  
notifications



24X7 Real-time monitoring



Optimization of  
execution time



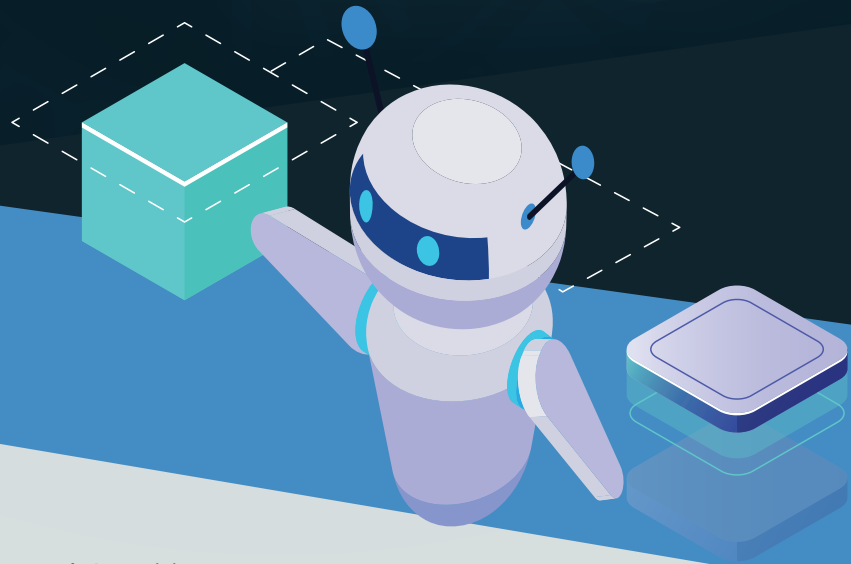
Automation of  
schedules



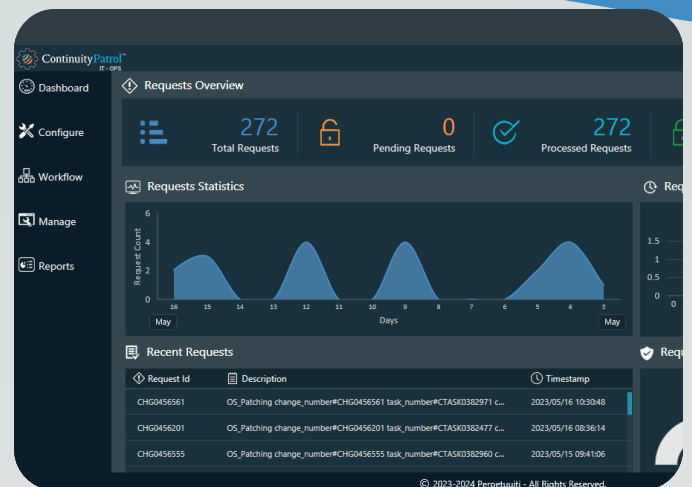
Substantial reducing man  
power cost.



# "Empower IT with Av3ar Automation Excellence."



mPHATEK Next-Generation AI/ML-Based Cognitive Computing Platform an Av3ar that represents a transformative leap in the intelligent automation. Our versatile patching solution is a cornerstone feature, providing automated patch deployment across a diverse spectrum of operating systems, including Linux, Windows, and more. Our platform apart is its innate ability to seamlessly integrate into your environment, that absorbs data and meticulously learns the intricacies of daily tasks and processes.



It becomes an essentially, automating routine tasks and efficiently resolving complex issues that traditionally demanded substantial time and resources.

Our platform's built-in Analytics engine elevates it to predictive heights, foreseeing potential issues and breakdowns, and autonomously charting the most effective pathways to resolution.

**ContinuityPatrol IT-OPS**

**iBot**

iBot Name	iBot Type	Server	IP Address	Host Name	Act
1 iBot-0292/1	IT-OPS	iBotServer0292	22.242.73.114	ZACRNBMAP0292	Act
2 iBot-0292/2	IT-OPS	iBotServer0292	22.242.73.114	ZACRNBMAP0292	Act
3 iBot-0292/3	IT-OPS	iBotServer0292	22.242.73.114	ZACRNBMAP0292	Act
4 iBot-0292/4	IT-OPS	iBotServer0292	22.242.73.114	ZACRNBMAP0292	Act
5 iBot-0292/5	IT-OPS	iBotServer0292	22.242.73.114	ZACRNBMAP0292	Act
6 iBot-0292/6	IT-OPS	iBotServer0292	22.242.73.114	ZACRNBMAP0292	Act
7 iBot-0292/7	IT-OPS	iBotServer0292	22.242.73.114	ZACRNBMAP0292	Act
8 iBot-0292/8	IT-OPS	iBotServer0292	22.242.73.114	ZACRNBMAP0292	Act
9 iBot-0292/9	IT-OPS	iBotServer0292	22.242.73.114	ZACRNBMAP0292	Act

## Av3ar Solution:

**Guideline-Based Patch Deployment:** Deployment of security and OEM maintenance patches based on IT security policies, ensuring system integrity.

**Rigorous Testing:** Thorough testing of each patch in a sandbox/staging environment before production implementation to ensure reliability.

**Methodical Patch Distribution:** Adherence to customer release and change management procedures for organized and controlled patch distribution.

**Exception Reporting:** Providing detailed exception reports for patch management activities, enhancing transparency.

**Comprehensive Patch Management:** Covering patching for operating systems, third-party software, and databases like SCCM to maintain system health.

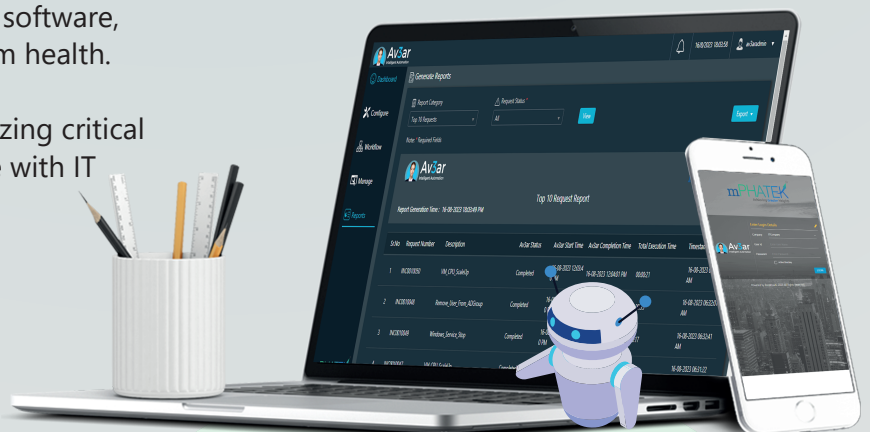
**Timely Critical Patch Deployment:** Prioritizing critical security patches and updates in accordance with IT security parameters.

**Vendor Patch Identification:** Regularly identifying and reporting vendor product patches for all managed components, promoting proactive updates.

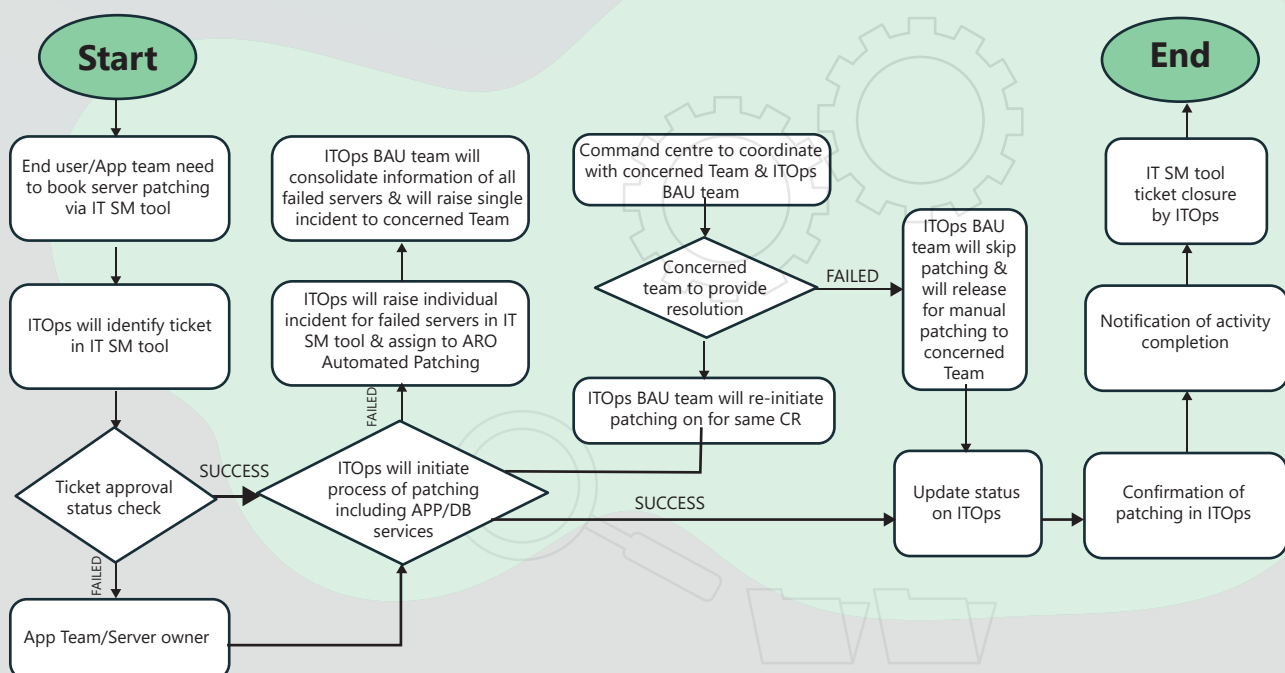
**Immediate Critical Patch Alerts:** Rapid notification of critical security patches within 24 hours of vendor release, aligning with customer policies.

**Detailed Reporting:** Offering standard and custom reports for comprehensive job execution summaries, aiding audit compliance and decision-making.

**Effortless Status Monitoring:** Simplified status reporting with one-click access to patch compliance and failed deployment details.



## High Level Bot Process:

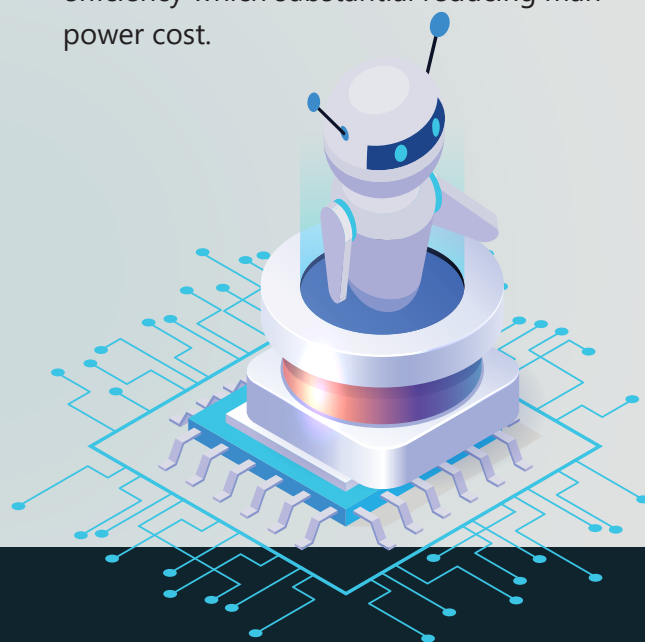


## Features of Av3ar Platform:

- Comprehensive end-to-end IT operations automation for various use cases.
- Scheduled job automation for patching activities.
- CMDB integration for parameter retrieval.
- Automated iBOT load balancing for seamless automation.
- Unified dashboard views for incident closure visibility and statistics.
- Integration with monitoring tools for real-time alerts via APIs.
- Continuous monitoring of alert parameters and thresholds.
- ITSM/Ticketing system integration (ServiceNow).
- Automated email notifications post-patching.
- Alert-based incident prediction and automation.
- Event correlation through alert retrieval from monitoring tools.

## Av3ar Benefits:

- Future Automation Commitment allowing to adapt the evolving technological trends.
- 24X7 Real-time monitoring for ongoing incidents and service requests (SRs).
- Automated alert notifications to keep stake holders informed.
- Successfully handled 3000 tickets per month
- Automation of schedules across different service to ensuring tasks are executed on time.
- Optimization of execution time and efficiency which substantial reducing man power cost.



Contact Us:  
**contact@mphatek.com**

## By the numbers



**8+**

Experience



**50+**

Customers across



**500+**

consultants onboard



**5+**

Globally office located

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